

Recently Closed Complaints Log - Public

Case ref	City or Parish	Complainant	Date Received	Nature of Complaint	Status / updates
2024/15 (FH)	CYC	CYC Officer	06/11/24	The complainant alleges that during a Council meeting, the Councillor breached the code of conduct and points 1.2, 1.3, 2.4, 4.2, 4.3 & 4.4 of the Protocol for Officer / Member Relations.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>IP views sought.</p> <p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>Informal resolution by way of a conciliation meeting between parties proposed. The meeting is arranged and will be facilitated by the Monitoring Officer.</p> <p>Informal resolution took place, complaint closed.</p>
2024/17	CYC	York resident	19/01/25	The complainant alleges that the Councillors have not responded to their queries via email.	<p>This complaint is currently being assessed by the Monitoring Officer.</p> <p>IP views sought.</p> <p>The Monitoring Officer concluded that the matters complained of do not constitute a breach of the code. Complaint closed, parties notified.</p>
2024/16 (FH)	CYC	CYC Councillor	09/03/25	The complainant alleges that during a Council meeting, the Councillor made an offensive gesture and statement towards a fellow Councillor.	This complaint is currently being assessed by the Deputy Monitoring Officer.

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		York residents	31/03/25	A second complaint on this matter was received from members of the public.	IP views sought.
		York resident	04/04/25	A third complaint on this matter was received from a member of the public.	<p>This complaint falls under paragraph 5 of the complaints handling process. It will therefore be referred to a JSC Sub Committee for assessment.</p> <p>Following the JSC Sub Committee held on 11th April, the assessment sub-committee concluded that the matters complained of were capable of constituting breaches of the Member Code of Conduct and consequently the complaint was in scope. The matter should be resolved informally by means of a letter of advice to be issued by the Chair of the Joint Standards Committee to all parties and connected persons. Letter of advice sent to all parties and Group Leaders. Complaint closed.</p>
2025/01 (LT)	CYC	York resident	04/04/25	The complainant alleges the Councillor was rude and dismissive during an incident that took place at February's Full Council meeting. The complainant also alleges that facial expressions the Councillor made on the webcast were disrespectful.	<p>This complaint is currently being assessed by the Monitoring Officer.</p> <p>IP views sought.</p> <p>The Monitoring Officer concluded that the matters complained of do not constitute a breach of the code. Complaint closed, parties notified.</p>